



di Losa G. Carlo

SERIGRAF SERVICE

Macchine – Prodotti - Attrezzature
Impianti stampa per la serigrafia

Sede legale ed amm.

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Fax 0341/286692

Unità Locali

Via Liberazione 10

23895 Cibrone di Nibionno (Lc)

Tel. 031/692055

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Via Milano 89/a

20078 S. Colombano al Lambro (Mi)

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Codice Fiscale LSO GCR 46P22 L751P

Sito Internet www.serigrafservice.com

Partita IVA IT 00708380134

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SERIGRAF SERVICE WARRANTY IMPLEMENTATION SHEET WARRANTY FOR ONE YEAR (Electrical damage NOT included)

Please read this document in order to fully understand the warranty.

Your new Serigraf Service equipment is protected against manufacturers' defects by our warranty, completely explained in the manual printer and in all other Serigraf Service manufactured equipment. Please refer to these documents for the warranty term and specific concerns about the warranty. The following are some important facts and requirements for the proper implementation of the warranty.

- 1.0 Everything is covered!
- 2.0 Warranty Term is defined as:
Ship date from Serigraf Service to the date the item in question is returned to Serigraf Service for inspection and repair
- 3.0 Manufacturers defects are defined as:
Parts determined to be defective in workmanship which will lead up to a premature failure. The determination will be made only by the manufacturer of the item in question
- 4.0 To take advantage of the warranty the following steps must be taken:
 - 4.1 The equipment must be paid for in full.
 - 4.2 The item in question must be shipped to Serigraf Service for evaluation with all shipping costs incurred by the buyer.
 - 4.3 If the item is deemed as a manufacturer's defect it will be repaired or replaced within 5 business days from the time received. The shipping cost back to the customer will be paid by Serigraf Service if a warranty item.
 - 4.4 If the item in question must be replaced immediately and is more than a year old, it will have to be purchased at list price and will be shipped COD. A pro-rated credit will be given promptly if the returned item is a valid manufacturer's defect.
 - 4.5 If the equipment was shipped less than a year before the date of the service call and a technician confirms the part needed for repair, the replacement will be shipped before the replacement is shipped back. An RGA will be issued and must accompany the old part to Serigraf Service within 30 days or the account will be billed.
- 5.0 Important facts about the condition of shipped equipment:
 - 5.1 Dryers are totally assembled with the belts tracked and the machine run at full temperature for a min. of ½ hours.
 - 5.2 Printers are partially assembled, inspected, and adjusted for all heads down prior to partial disassembly and packing.
 - 5.3 Exposing units are fully assembled and tested with the maximum screen size for vacuum integrity, timer operation and light output.
- 6.0 This document is in addition to the standard warranty and only helps the customer understand how to take advantage of the warranty. In no way does this document override the standard warranty or the terms and conditions of sale and the limited warranty

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